



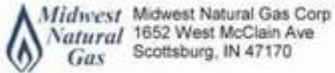
Account	[REDACTED]
Amount Due	\$181.41
Amount Paid	
Amount Due After 1/21/2018	\$187.06

Allow 5 business days for mailing  
Allow 2 business days for phone or web payments

Midwest Natural Gas Corp  
PO Box 520  
Washington, IN 47501-0520

This bill is due and payable. Failure to receive bill does not relieve the customer of any payment obligations and applicable charges.

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Billing Date: January 3, 2018

Office Hours: Mon-Fri 8:00AM - 5:00PM  
Office & After Hours Emergency Phone:  
(812) 752-2230 Toll Free (800) 654-2361

ACCOUNT	ACCOUNT NAME		SERVICE ADDRESS							
[REDACTED]	[REDACTED]		[REDACTED]							
SERVICE DESCRIPTION	READING DATES	PRESENT	PREVIOUS	PRESSURE FACTOR	USAGE 100 CU FT	THERM FACTOR	THERM USAGE	CHARGES		
GS 6414390 ST Sales Tax	11/27 12/26	5245	5057	1.000	188.000	1.060	199	\$169.54 \$11.87		
								Amount Due	\$181.41	
								Amount Due After 1/21/2018	\$187.06	

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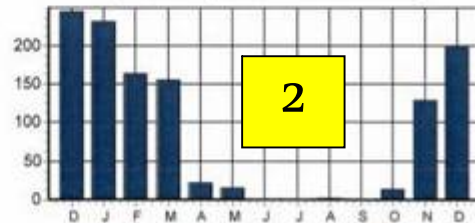
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Bills with past due amounts are subject to disconnect on or after 01/18/2018

Winter is here! Midwest Natural Gas would like to take some time and give you tips on how you can lower your bill this winter. First, would be to set your thermostat no higher than 68 degrees when you are home and lower the temperature when you go to bed, or when you are not at home. This will ensure optimal home heating and save energy. For every degree you lower your thermostat, you save about 2% off your heating bill. Second, do not block heating vents with furniture or draperies. Keep your registers and baseboard heaters dirt and dust free. Close vents and doors in unused rooms. Lastly, close the fireplace when it is not in use. Hopefully, these tips will allow you to save a little bit on your heating bill. We wish you many blessings in the New Year!

Res General

GCA 0.46347



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The Due Date on your current bill applies only to current charges. Any past-due amount should be paid immediately to avoid disconnect. If service is disconnected for non-pay reasons, a security deposit, disconnect fee, reconnect fee, and any facility charges will be required for reconnection. Payment must be received in the office on or before due date to avoid late charges. Postmark does not indicate date received.

Welcome to your new bill format! The new look is designed to provide you with more information about your account and the different items that affect the amount of your bill. A description of some of the sections is provided below.

1 This area provides you with detail on the volume of gas consumed in the most recent billing cycle. The information walks you through the meter read dates to the calculation of therms, which is the volume base upon which your bill is determined.

2 A bar chart is included showing a 13 - month history of actual usage starting with the same consumption period one year ago and ending with the current consumption period.

3 The various monthly charges for the most recent billing cycle are detailed in this section. The charges for gas consumption, sales tax and any other service charges that were generated since the last bill will be located on the same line and in the far right box labeled CHARGES.

4 Sometimes it is confusing to determine what amount to pay, particularly if you are on the Budget Payment Plan, receive energy assistance or have a past due amount. There are various due dates, depending on your account specifics. Please be sure to look for amounts and due dates that are highlighted to make sure you do not miss an important date. Be sure to allow 5 business days for mailing a payment and 2 business days if it is a phone or web payment. If there is a past due amount, be sure and check the area under the information box to be aware of any disconnect information.

5 Be sure to include the top portion of this bill with your mailed in payment. This will help insure proper account credit.

Please pay attention to the writing located below the information box and to the left of the bar chart, as it may have important notifications and safety information.

The back side of the bill will give the customer more information and definitions to better understand what is on your bill. If you have any questions, please do not hesitate to contact your local office.